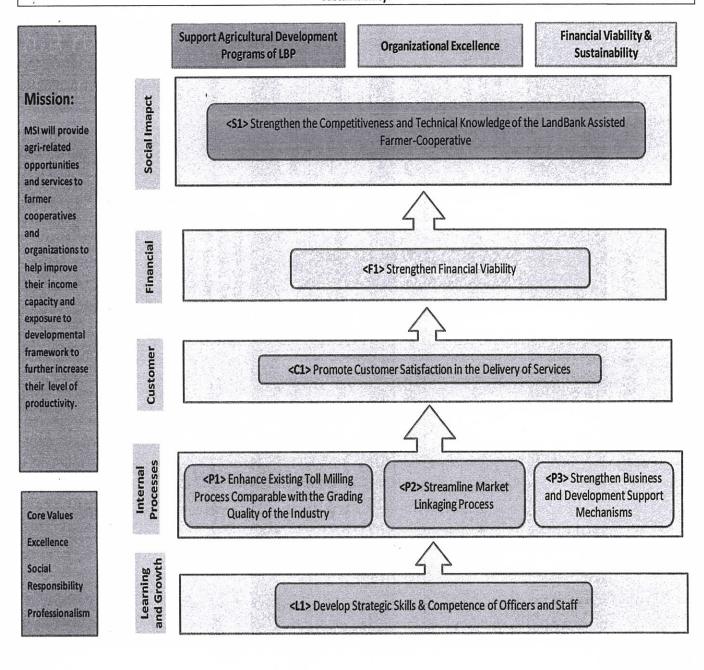
## **MSI STRATEGY MAP**

As of January 2016

VISION: By 2025, MSI is a prime provider of developmental assistance to farmer cooperatives and organizations towards self-sustainability.



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## MASAGANANG SAKAHAN, INC.

|               |      | Component  |   |        |                               | Baseline   | Target       |              |  |  |
|---------------|------|--|---|--------|-------------------------------|------------|--------------|--------------|--|--|
|               |      | Objective/Measure  | Formula   | Weight | Rating System                 | 2014       | 2015         | 2016         |  |  |
|               | SO 1 | Strengthen the Competitiveness and Technical Knowledge of the LandBank Assisted Farmer-Cooperative             |   |        |                               |            |              |              |  |  |
| SOCIAL IMPACT | SM 1 | Total No. of Cooperatives with Improved Quality of Palay that Benefited from the Payment in Kind (PIK) Program | No. of Cooperatives                                     | 10%    | (Actual / Target) x<br>Weight | 15         | 25           | 30           |  |  |
| Š             |      | Sub-total  |   | 10%    |                               |            |              |              |  |  |
|               | SO 2 | 2 Strengthen Financial Viability   |   |        |                               |            |              |              |  |  |
| FINANCIAL     | SM 2 | Increase in EBITDA Margin  | Absolute Percentage                                     | 10%    | (Actual / Target) x<br>Weight | 5%         | 8%           | 14%          |  |  |
| Ē             |      | Sub-total  |   | 10%    |                               |            |              |              |  |  |
|               | SO 3 | Promote Customer Satisfaction in the Delivery of Services  |   |        |                               |            |              |              |  |  |
| OLDER         | SM 3 | Customer Satisfaction Survey   | Average (Mean) Respondent Rating (5= Excellent 1= Poor) | 15%    | All or Nothing                | N/A        | Average of 4 | Average of 4 |  |  |
| STAKEHOLDER   | SM 4 | Primary Market* Developed  | No. of Retailers/End-<br>User Accounts                  | 10%    | (Actual / Target) x<br>Weight | 31         | 35           | 39           |  |  |
| ST/           | SM 5 | Volume of Rice Sold  | Volume of Rice<br>(Bags)                                | 10%    | (Actual / Target) x<br>Weight | 6,578 bags | 7,500 bags   | 9,000 bags   |  |  |
|               |      | Sub-total  |   | 35%    |                               | 8          |              |              |  |  |

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|                        | Component |   |  |        |   | Baseline              | Target  |   |  |  |
|------------------------|-----------|---|--|--------|---|-----------------------|---|---|--|--|
|                        |           | Objective/Measure   | Formula  | Weight | Rating System                                 | 2014                  | 2015  | 2016  |  |  |
|                        | SO 4      | Enhance Existing Toll Milling Process Comparable with the Grading Quality of the Industry |  |        |   |                       |   |   |  |  |
| ES                     | SM 6      | Average Milling Recovery Rate   | Absolute Percentage  | 15%    | (Actual / Target) x<br>Weight                 | 63%                   | 63%   | 63%   |  |  |
| ESS                    | SO 5      | Streamline Market Linkaging Process   |  |        |   |                       |   |   |  |  |
| AL PROCESSES           | SM 7      | On-time Delivery (Lead Time)  | Average No. of Days<br>from End of Milling to<br>End of Delivery | 10%    | (1 – ((Actual-<br>Target)/Target) x<br>Weight | Not more than 12 days | Not more than<br>12 days  | 4 days  |  |  |
| INTERNAL               | SO 6      | Strengthen Business and Development Support Mechanisms                                    |  |        |   |                       |   |   |  |  |
| N N                    | SM 8      | Utilization Rate of Santa Rosa Grain<br>Center  | Warehouse utilization per year (cavans)                          | 10%    | (Actual / Target) x<br>Weight                 | 109,000 cavans        | 109,000<br>cavans   | 120,000<br>cavans   |  |  |
|                        |           | Sub-total   |  | 35%    |   |                       |   |   |  |  |
|                        | SO 7      | Develop Strategic Skills & Competence of Officers and Staff                               |  |        |   |                       |   |   |  |  |
| LEARNING AND<br>GROWTH | SM 9      | Average Competency in the Organization  | Based on training needs analysis and number of personnel         | 10%    | All or Nothing                                | N/A                   | Develop<br>Competency<br>Framework<br>(together with<br>LandBank) | Improvement<br>in Baseline in<br>Targeted/<br>Strategic<br>Competencies |  |  |
|                        |           | . Sub-total   |  | 10%    |   |                       |   |   |  |  |
|                        |           | TOTAL   |  | 100%   |   |                       |   |   |  |  |

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