

Supports

ANTI-RED TAPE ACT OF 2007

We assure you the best customer service because you are important to us.

For complaints, feedback, comments and suggestions,

Please call: Office of the President-CEO/General Manager (02) 893-9369 (02) 893-9376

> Visit our website https://www.msi.gov.ph

> > E-mail Us: info@msi.gov.ph

Write to Us: Office of the Pres-CEO/General Manager 12F Sycip Law Center 105 Paseo De Roxas, Legaspi Village Makati City, 1229

FEEDBACK AND REDRESS MECHANISM

Any personnel from this office who commits any infractions in the performance of their official duties shall, after initial investigation by the Unit Head together with the Internal Audit and Personnel Staff, be endorsed to the management for disciplinary action that is in accordance with MSI Personnel Manual.

For your feedback, comments, suggestions and needs, please call our attention by:

Visit our Head Office at 12F SyCipLaw Center, 105 Paseo De Roxas, Legaspi Village, Makati City
Talk to the staff of the Office of the Pres-CEO/General Manager at Tel. (02) 893-9369/ 893-9376

- Send your feedback through our email info@msi.gov.ph

Thank you for assisting us to continuously improve our service.