MSI STRATEGY MAP

Vision: By 2025, MSI is a prime provider of developmental assistance to farmer cooperatives and organizations towards self-sustainability. **Agricultural Support Programs for Market Development Financial Stability** Farmer Cooperatives & Organizations Mission: MSI will provide agri-related Customer / Stakeholders Strengthen the Competitiveness and Technical opportunities and Strengthen the Market Access Knowledge of LBP Assisted Farmer Organizations services to farmer cooperatives and organizations to help improve their income capacity and exposure to Promote Customer Satisfaction and Sales Recognition Program developmental framework to further increase their level of productivity. Strengthen Financial Viability Core Values: **Social Responsibility** Shore Up Logistical Process for Increase Productivity of MSI Agri-**Enhance Marketing Strategies** Quicker Turn-Around Time **Development Center** Trust Excellence Learning and Growth **Professionalism** Strengthen Competencies of Employees in the **Establish Quality Management System** Organization

2019 PERFORMANCE SCORECARD (ANNEX B)

MASAGANANG SAKAHAN, INC.

		Component			Baseline Data		Target	
C	Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019
1	Strengthen the Market A	ccess						
VI 1	Number of Primary Markets ¹ Developed	Actual number of primary markets developed	10%	(Actual / Target) x Weight 0% = If less than 39	39	44	52	61
VI 2	Volume of Rice Sold to Non-LandBank Clients	Actual volume of rice sold to primary markets	10%	(Actual / Target) x Weight 0% = If less than 10,962	10,460	15,515.94	119,400	149,114
2	Strengthen the Competitiveness and Technical Knowledge of LBP Assisted Farmer Organizations							
VI 3	Number of Cooperatives that Benefited from the Payment-in Kind (PIK) Program	Actual number of cooperatives that benefited from the PIK Program	10%	(Actual / Target) x Weight	22	34	33	36
3	Promote Customer Satisfaction and Sales Recognition Program							
VI 4	Percentage of Satisfied Customers	Number of respondents which gave at least Satisfactory rating / Total number of respondents	10%	(Actual / Target) x Weight 0% = If less than 80%	-	100% of respondents gave Very Good or Excellent rating	100% of respondents gave MSI at least Satisfactory rating (upper two boxes of a 5-point rating scale)	100%
	Sub-total		40%					

s who purchase a minimum of twenty (20) sacks of milled rice in a year for purposes of sale or consumption

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Performance Scorecard 2019 (Annex B)

	Component				Baseline Data		Target	
(Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019
4	Strengthen Financial Via	bility						
VI 5	Increase Net Income after Tax	Actual Net Income after Tax	15%	(Actual / Target) x Weight 0% = If less than ₽27.12 Million	₽27.12 Million	₽30.74 Million	₽35.05 Million	₽34.70 Million
	Sub-total		15%					
5	Shore Up Logistical Pro	cess for Quicker Turn-	around Tim	1e				
VI 6	Percentage of Fulfilled time Expected Deliveries cl	Number of orders made within agreed time of delivery with	10%	(Actual / Target) x Weight	66.67%	56%	90%	95%
		clients / Total number of orders for delivery	1070	0% = If less than 75%				
6	Increase Productivity of MSI Agri-Development Center							
M 7	Capacity Utilization Ratio of MSI-ADC	Ratio of MSI-ADC inventory / 55,000 10	10%	(Actual / Target) x Weight	2.30	2.41	2.70	2.98
	Warehouse (F			0% = If less than 2.45				
7	Enhance Marketing Strategies							
VI 8	Percentage of Total Bids Won or Served	Number of total bids won or served / Number of total bids tendered	10%	(Actual / Target) x Weight	No available data	No available data	65%	85%
	Sub-total		30%					

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Performance Scorecard 2019 (Annex B)

	Component				Baseline Data		Target	
C	Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019
8 (Strengthen Competencies of Employees in the Organization							
M 9	Percentage of Employees Meeting Required Competencies	Total employees with identified competency gaps addressed / 50% of employees with identified competency gaps	10%	(Actual / Target) x Weight	100% Completion of Basic and Intermediate Training	Established Competency Baseline	50% of employees with identified competency gaps addressed	50% of employees with identified competency gaps based on 2017 assessment are addressed
9	Establish Quality Management System							
10	Improve Processes to Quality Management System	Actual accomplishment	5%	All or Nothing	No available data	Certificate of Readiness for ISO 9001:2015	Certification under ISO 9001:2015 Standards	Pass Surveillance Audit
	Sub-total		15%					
	TOTAL		100%					